

THE 2014 RANKED 1ST SUPPLIERS

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Congratulations to these suppliers whose constant efforts to serve customers have led to a rank of highest in their award class in the 2014 VLSIresearch Customer Satisfaction Survey!



RANKED 1ST SUPPLIERS OF 2014

Supplier	RANKED 1 ST in	Award Class
	Large Suppliers of Chip Making Equipment Test Equipment	10 BEST THE BEST
	Focused Suppliers of Chip Making Equipment Fab Equipment Implant Equipment	10 BEST THE BEST —
	Display Equipment Solar Equipment CMP Equipment Process Diagnostics Equipment	THE BEST THE BEST — —
	Lithography Equipment	—
	Other Fab Equipment	—
	Subsystems	THE BEST
	Assembly Equipment	THE BEST
	Deposition Equipment	—
	Etch & Clean Equipment	—

Source: VLSIresearch
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About the 2014 Customer Satisfaction Survey

VLSIresearch received feedback from more than 95% of the chip market, 83% of the subsystems market, 62% of the display market, and 26% of the solar market for this year's survey. The survey spans two and half months and covers five languages. Worldwide participants were asked to rate equipment suppliers among fifteen categories based on three key factors: supplier performance, customer service, and product performance. 3,516 surveys were returned, resulting in 55,918 total responses.

The VLSIresearch annual *Customer Satisfaction Survey* is the only publicly available opportunity since 1988 for customers to provide feedback for suppliers of: semiconductor equipment; display, and PV solar equipment; as well as materials and subsystems. The 10 BEST, THE BEST, and RANKED 1st awards provide special recognition to suppliers that are rated highest by their customers.

10 BEST awards recognize each **chip making equipment supplier** as a whole, regardless of product type:

- Fab, Test, and Assembly equipment ratings are grouped together for an overall rating for each supplier
- Each supplier is then listed in one of two categories based on a three-year average of total revenues for all its market segments: **Large** and **Focused**

THE BEST awards recognize the more detailed markets for chip making equipment suppliers, as well as suppliers in adjacent markets:

- **Fab, Test, and Assembly**
- **Materials, Display, Subsystems, Solar, and Other Markets**

RANKED 1st awards place special distinction on suppliers that achieve the highest rating from customers in any survey category, including:

- **10 BEST**, and **THE BEST**
- Specialized areas of Fab: **CMP, Deposition, Etch & Clean, Implant, Lithography, Process Diagnostics**, and **Other Fab**
- Adjacent markets: **Materials, Display, Subsystems, Solar, and Other Markets**

Click [here](#) for more details on the survey.

[About VLSIresearch](#)

VLSIresearch is an award-winning provider of market research and economic analysis on the technical, business, and economic aspects within semiconductor, nanotechnology, and related industries. VLSIresearch provides intelligence for faster and better decision making in the areas of semiconductors, photovoltaics, LEDs, display, manufacturing, materials, and critical subsystems. VLSIresearch was founded in 1976.

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